

## Reporting Sanitary Sewer Overflows or Bypasses in Mississippi

Municipal and private sanitary sewer collection and treatment providers in Mississippi must report sanitary sewer overflows (SSOs) and/or bypasses to the Mississippi Department of Environmental Quality (MDEQ) within 24 hours of the event.

**When contacting MDEQ to report wastewater SSOs or bypasses, owners/operators must speak, email, or leave a message with a Municipal and Commercial Wastewater Division (MCW Division) staff member within 24 hours of becoming aware of the event. MDEQ's business hours are 7:30 AM to 5:00 PM, Monday through Friday. The MCW Division can be reached at 601-961-5177. Please leave a voicemail if a staff member cannot be reached, or if reporting after business hours.**

**Starting December 21, 2025, in addition to the 24-hr reporting requirement, an electronic report shall be submitted to the MDEQ within 5 days of the time the owner/operator becomes aware of the event through NeT-SewerOverflow. Please note that written 5-day notices will no longer be accepted after December 21, 2025. Please see below for instructions on how to submit through Net-SewerOverflow.**

### What is NeT-SewerOverflow?

NeT-SewerOverflow is a Web-based tool that allows municipal and private sanitary sewer collection and treatment providers to electronically sign and submit written SSO/Bypass reports to MDEQ via a secure internet connection. Electronic submission of these reports is *required* under EPA's NPDES Electronic Reporting Rule, and NeT-SewerOverflow is a tool designed to meet this requirement and improve data quality and transparency.

### Who Can Report in NeT-SewerOverflow?

Owners and operators of wastewater facilities (collection systems, pumping stations, treatment facilities, etc.) must use NeT-SewerOverflow to submit their reports electronically to MDEQ beginning December 21, 2025.

### How Do I Get Started in NeT-SewerOverflow?

- Individuals that have a Central Data Exchange (CDX) account should log into their CDX account and add the NeT-SewerOverflow eReporting tool. Please refer to the Power Point tutorial at the following link for assistance:

[https://usepa.servicenowservices.com/oeca\\_icis/en/net-sewer-overflow-training-ppt?id=kb\\_article\\_view&sys\\_kb\\_id=fd02fe561bd0665079ab0f67624bcb4c](https://usepa.servicenowservices.com/oeca_icis/en/net-sewer-overflow-training-ppt?id=kb_article_view&sys_kb_id=fd02fe561bd0665079ab0f67624bcb4c)

- Individuals that do not have an existing CDX account must first create one. Please refer to the Power Point tutorial at the following link for assistance:

<https://cdx.epa.gov/about/userguide>

- For additional assistance please contact MDEQ's MCW Division at 601-961-5177.